

Lending Longterm Technology An Unexpected Journey

I

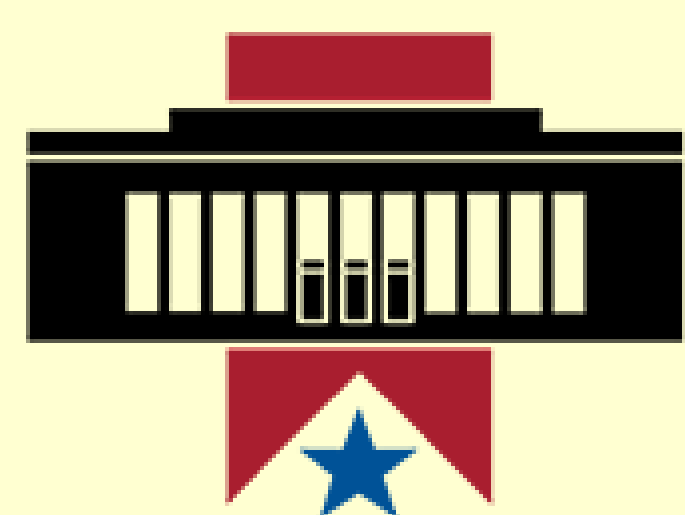
In The Beginning

During the shut down, TWU Libraries adapted every service to meet the needs of our community. Access to technology was a major concern. The Digital Strategies & Innovation (DSI) unit jumped into action!

II

Setting Out

In the fall of 2020, the TWU Libraries were awarded a \$49,980 grant from the Texas State Library and Archives Commission (TSLAC) and Institute of Museum and Library Services (IMLS) to promote digital inclusion. With the funds, we purchased 30 laptops and 6 hotspots.

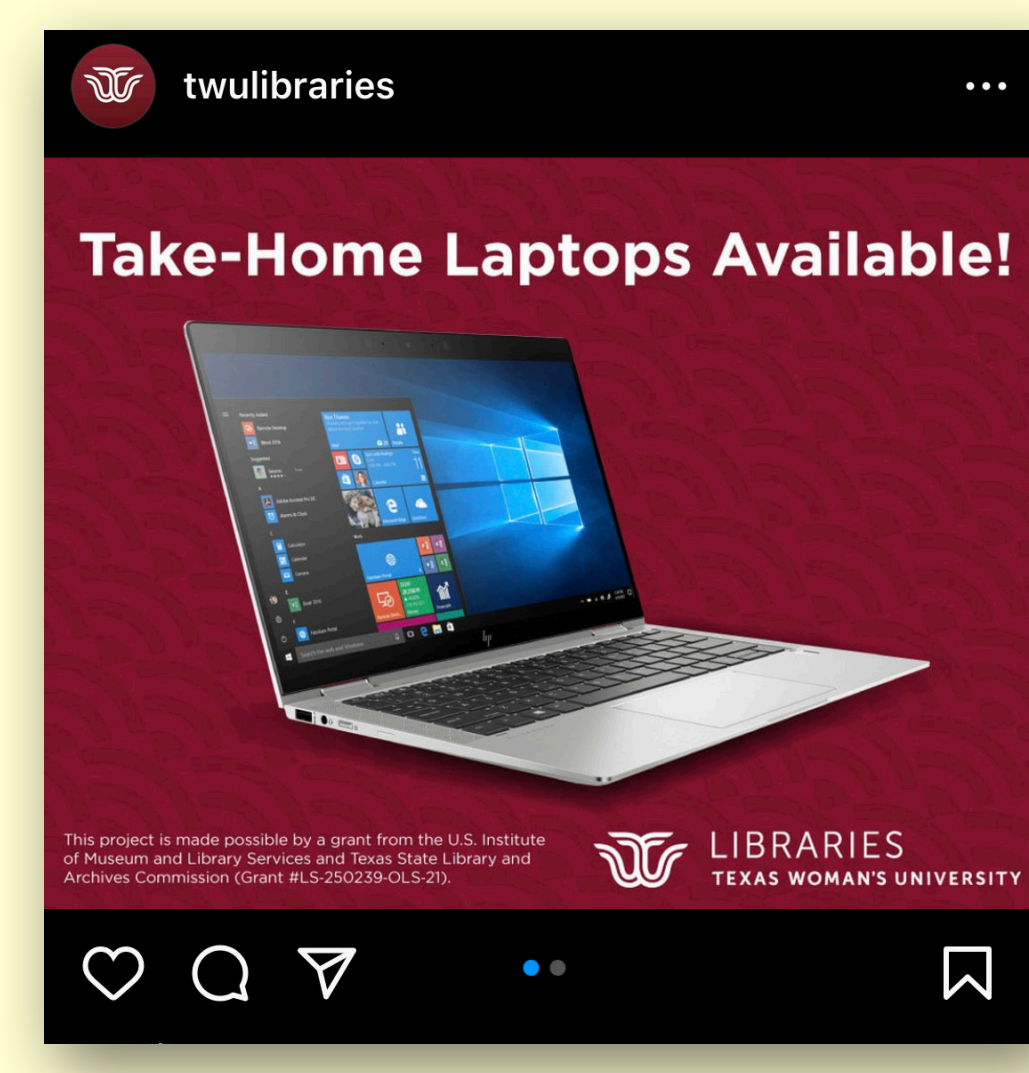


TEXAS STATE LIBRARY
AND
ARCHIVES COMMISSION

III

On Our Way!

The Cataloging unit created item records, Library Marketing sent out promotions, and Access Services facilitated circulation. Students checked out the tech on a first-come first-serve basis for the entire semester with the option of one renewal.



IV

Bumps In The Road

- Unenrolled students
- Connecting to networks off campus
- System updates and hardware checks
- Too many points of contact/unofficial waitlist
- Confusion over checkout rules

V

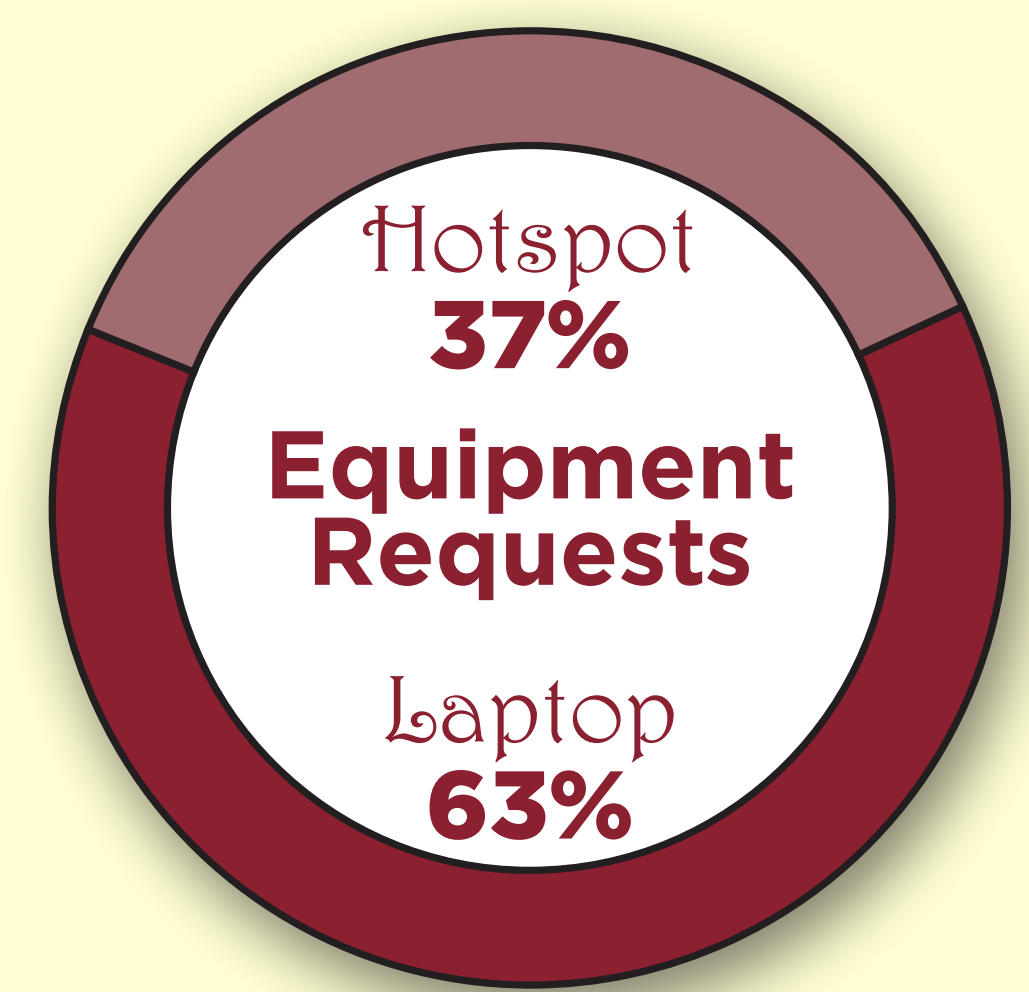
New Funds

The Libraries received a second grant of \$69,975 from TSLAC and IMLS. With this grant, we hosted Developing Digital Competencies workshops and created a virtual lab of 33 laptops and 22 hotspots, all of which were added to the checkout program.

VI

Back On Course

- Standard circulation procedure
- Solved off-campus connectivity
- Official waitlist
- One point of contact & proactive communication
- Official policy
- Rebranded as "semester-long"



VII

Smelling The Flowers

Student Benefits

This program contributes to digital equity efforts - having a reliable internet connection and computer allows students to successfully complete their coursework. There's room for exceptions within policies and procedures.

Library Benefits

Strength through collaboration: CMRS, Access Services, DSI, Marketing, Administration, and the Dallas and Houston campuses all work together. This program has generated positive attention and as a result, the Libraries received a donation of laptops from the TWU Pioneer Center.

The journey will continue...

Presented By

Adrian Shapiro

Ginger Garza

ashapiro1@twu.edu

vgarza28@twu.edu



LIBRARIES
TEXAS WOMAN'S UNIVERSITY

View Online:



twu.edu/library