



Team Background

Research & Engagement Unit

- Access Services Department, Public Services Division, UNT Libraries
- Six graduate student assistants (GSA) from the College of Information (Library, Information, & Data Science programs)
- Desk and Departmental Shifts with hours reserved for professional development and project meetings
- Jenn Stayton hired as Student Engagement Librarian Sept. 2018

Primary Activities

- Research support and reference through the "Ask Us" service
- Peer-to-Peer engagement and instruction
- Outreach for services and subject librarians
- Contribute to departmental projects and activities



Projects Background

- Conducted 2018-2019, timelines based on semester dates
- Primary project areas were identified through an "interests" survey

Library Systems and Technology, Instruction and Research, and Engagement and Outreach

- Roles assigned based on interests and experience levels
- Previous projects had focused on professional development but not leadership





Projects

- •Scholar Speak Blog technology, research, engagement
- •Outreach Program Pairs outreach, engagement, instruction
- Peer Instruction Session research, instruction
- •LibAnswers Reference and Chat Tool Investigation technology, research
- •Individual Research Activities research, engagement, instruction



Successful Strategies from the Start

Intentional collegiality and respect as collaborators

Laying the groundwork through thoughtful planning

Starting with research

Defining roles and encouraging self-determined expansion



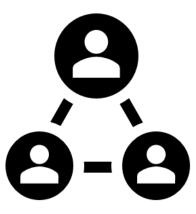
Successful Strategies for Management

Creating a culture of discovery

Promoting autonomy

Communicating communication needs

Engaging in the process of project management





Project Engagement

- •Start with what motivates them and what they should learn
- Keep them challenged but comfortable
- Communicate connections between short-term activities and long-term interests
- Expect greatness and proceed accordingly

Research



Controlled Chaos



Guided Reflection

