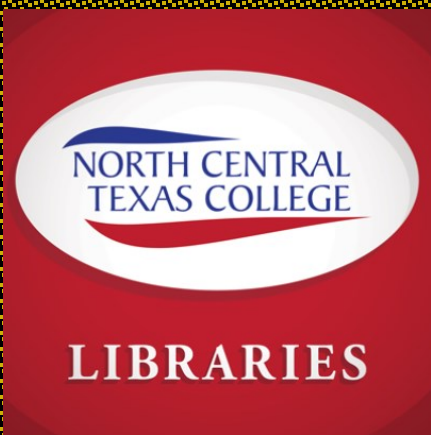


THE CUSTOMER SERVICE REVOLUTION



We Want to Be the Best Part of Your Day!

**Deliver
Excellence**

Expertise
Service
Growth
Say Yes!

Connect

Relate
Personalize
Be aware
Be Inclusive

**Be
Empowered**

Anticipate
Innovate
Flexibility
Take Action

Customer Service Vision Statement